

From: noreply@demandforced3.com,

To: shedevil1391@aol.com,

Subject: An update for you on our increased preparedness for opening

Date: Fri, May 22, 2020 1:00 pm



May 22, 2020

To our Valued Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal routines. While many things have changed, one thing has remained the same: the commitment of all of us at Riverside Dental Health to YOUR health and safety.

As you may have noticed during your visits to our office, infection control has always been a top priority of our practice. Since our founding in 1992, our infection control processes have always been made so that when you receive care, it is SAFE, it is COMFORTABLE, and it is CURRENT, in accordance with the infection control recommendations made by the ADA, the OSHA, and the CDC.

In recognition of the magnitude of recent events and its impact on all of us, you may see some changes when it is time for your next appointment. At least for the time being, these changes have been implemented in light of the pandemic to further enhance protection for our patients and staff. For example:

*A Covid-19 questionnaire must be completed prior to treatment

*We ask that all patients wear face masks or facial coverings upon entering our office. Our doctors and staff will be equipped with state of the art personal protective equipment (PPE)

*Upon arrival, we ask you to call the office so that we may advise you when it is time to come in

*Appointments will be managed to allow for social distancing. That might mean that you are offered fewer options for scheduling your appointment but know that we will do our very best to accommodate your scheduling needs.

*If possible, we ask that patients enter unaccompanied. If a guardian is needed, please limit to a single family member

*We will take the temperature of every patient prior to the initiation of any dental procedure

* You may notice that our waiting room no longer offers magazines, etc. since those items are difficult to disinfect

*Hand sanitizer is available and a rest room for hand washing is available in the reception area

*Medical grade, high efficiency particulate arrestance (HEPA) air filtration systems and UV light are being used to further improve air quality of patients and staff

*Healthy Air Oral Aerosol Vacuum for improved aerosols with an over the mouth suction system is in place

All of us here at Riverside Dental Health truly look forward to seeing you again and are happy to answer any questions you may have. We welcome back our patients, neighbors and friends! Know that we stand committed to continuing to provide you with the highest quality personalized, comprehensive dental healthcare that you have come to know. Rest assured that our priority will continue to be your health and safety. To make an appointment, please call our office or visit our website.

Thank you as always for your trust and loyalty.

Best regards,

Gary Esoldi, DMD and the team at Riverside Dental Health

[\(201\) 488-8228](tel:(201)488-8228) | [Email us](#) | [Visit our website](#)

481 Hackensack Ave, Hackensack, NJ 07601

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WE ASK THAT YOU GIVE THE OFFICE A MINIMUM OF 24 HOURS ADVANCE NOTICE TO CANCEL OR RESCHEDULE AN APPOINTMENT SO THAT WE CAN BETTER UTILIZE AVAILABLE APPOINTMENTS FOR OUR PATIENTS IN NEED OF CARE.

**A \$25.00 FEE WILL BE BILLED TO YOUR ACCOUNT FOR LATE CANCELLATION OR ?NO SHOWS?. **

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